

# RENAULT

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# TWIZY

PLUG INTO THE POSITIVE ENERGY

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**DRIVE THE CHANGE**





# RENAULT TWIZY TIMES ARE CHANGING

Don't wait for the future. Twizy's here now. This fun car reinvents city living, starting now. Safe and comfortable, twin seats, totally electric, open-hearted, energetic, sensible and radical. Let's just say it launches the electric revolution in a completely different direction. Time to get the new energy flowing.

Twizy is like nothing you have ever known. Twizy uses lines you could have never imagined before seeing them! Its architecture is guided by function: to surround you in total freedom. Vertical-opening scissor doors are perfect for the city's tight parking spaces.

Forget the excuses that stop you going out, like where do I park? Twizy's answer: everywhere! Stand up, spread your arms. That's all the room you'll need. What to wear? Whatever you want, because Twizy's got you covered. Who am I going out with? Ah... choose carefully, because its two seats do create a certain intimacy. It's so relaxed at swanning around that you can savour several different soirées in a single night. That's Twizy magic.

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**THE LAST WORD IN URBAN CHIC** AND A FIRST FOR YOU

# RENAULT TWIZY



*LEAVE TOGETHER*



*LIVE  
FOR  
THE  
CITY*



*LOVE THE CITY?  
GO EVERYWHERE!*

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AND WE ALL BREATHE BETTER. SILENCE... AND THE SOUND OF THE CITY SOFTENS. COMPACT... AND TRAFFIC FLOWS BETTER. WITH A FEW SIMPLE, DARING IDEAS, AND A DECADE OF RESEARCH INTO CLEANER ENERGY, TWIZY BRINGS SENSE TO BETTER CITY LIVING. AND MORE FUN THAN YOU'D EVER IMAGINED. BEING A CITY PERSON MEANS LIVING WITH YOUR COMMUNITY. BUT APART FROM ATTENTION TO THE ENVIRONMENT, CONCERNS ABOUT WELL-BEING AND SAFETY ARE ALSO UP-FRONT. TWIZY IS INDIVIDUALISTIC AND COMMUNITY-ORIENTED, AND ANSWERS YOUR DESIRE FOR INNOVATION AND WONDERMENT. TWIZY. WELCOME TO ETHICAL CITY.

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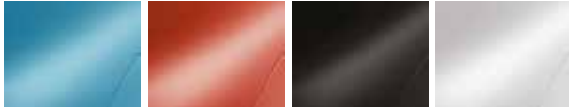


# WHAT'S YOUR TWIZY LIKE?

# URBAN

The Twizy you want already exists, from conservative to complete fun. It's all down to your tastes. Urban focuses on the Twizy essentials: flexibility, energy and safety. Above all, it's a design in its purest form, which speaks for itself. Twizy Urban, a stand-alone blockbuster.

## COLOURS



LAGOON BLUE

FLAME ORANGE

DIAMOND BLACK\*

SNOW WHITE\*



GREY SNOWFLAKE  
WHEEL TRIM



\*Metallic paint.  
Image shows optional scissor doors.

## TWIZY CARGO = CONVENIENT STORAGE



If it's space you're looking for, then the new Twizy Cargo has a convenient storage area, replacing the second seat. With a volume of 180L and a max payload of 75KGs, Twizy Cargo is perfect for deliveries and trips with carry-on luggage. No fuss, no hassle, just the room you need with no compromises on driver experience.

OR MAYBE IT'S?

# TECHNIC

Twizy Technic pushes the envelope down to the finest detail: carbon effects on the roof and glove box tops, metallic paint for electrifying appearance, and black diamond cut alloys, the ultimate finish. The contrasting interior is just as daring with its black and white seats. So chic goes hand in hand with fun.

## COLOURS



DIAMOND BLACK\* SNOW WHITE\*



TECHNIC BLACK  
ALLOY WHEELS



\*Metallic paint.  
Image shows optional scissor doors.

## 3 TWIZYS = ONE PARKING SPACE



Twizy's the champion for easy parking, with its unbeatable compact size and turning circle. So, no need for endless trips round the block to find a space. Just think how lucky you are, now you can park anywhere in town. (Where permitted, naturally).

# TWIZY CORE FEATURES

## Technology

Electronic engine immobiliser  
Range indicator with eco score  
Regenerative braking  
Battery econometer  
Battery gauge (%)  
Integrated 3m cable for 3-pin domestic socket  
Automatic transmission (reduction gear)

## Interior

Airbags - driver  
Lockable steering column  
Seatbelts - 3-point rear seatbelt  
Seatbelts - 4-point front seatbelt  
Seats - front seat with anti-submarining  
Headrest - built-in rear headrest  
Seats - adjustable front seat with built-in headrest

## Exterior

Disc brakes - front and rear  
Wind deflector - front lateral

# URBAN ADDITIONAL STANDARD EQUIPMENT TO CORE FEATURES ABOVE

## Technology

Drive and speed display

## Interior

Behind rear seat storage - lockable 31l  
Heated windscreen - quick demist

## Exterior

Grey 'Snowflake' wheel trim

# TECHNIC ADDITIONAL STANDARD EQUIPMENT TO URBAN (INCLUDES CORE FEATURES ABOVE)

## Interior

Floor mats - driver and passenger

## Exterior

Alloy wheels - 13" 'Diamond' gloss black  
Metallic paint  
Technic wrap

# CARGO ADDITIONAL STANDARD EQUIPMENT TO URBAN (INCLUDES CORE FEATURES ABOVE)

## Interior

Transformation of rear passenger space into storage area



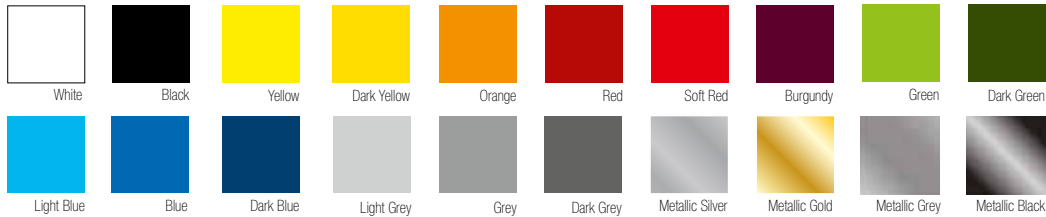
\* The Renault Twizy range has been measured and certified to 62 miles by UTAC (Union Technique de l'Automobile du Motocycle et du Cycle) on the ECE-15 cycle. Exactly as with petrol and diesel cars, when driven under real conditions, this range will vary according to: speed, driving style, the terrain of the road, the use of electric accessories. Most of these factors can be influenced directly by the driver so as to help maximise the range of the Renault Twizy. For example, the range will be around 50 miles using eco driving principles and 31 miles when driven under severe conditions.



# DESIGN YOUR OWN TWIZY

TWIZY PEOPLE ARE NOT SHRINKING VIOLETS. YOU WANT TO STAND OUT AND BE NOTICED. YOU LIKE TO BE DIFFERENT. THAT'S WHY WE'VE INTRODUCED DESIGN YOUR OWN TWIZY; MAKING THE MOST OF TWIZY'S ABILITY TO STAND OUT FROM THE CROWD LIKE NO OTHER CAR.

## STANDARD COLOUR OPTIONS



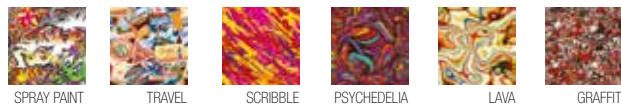
## FLAGS



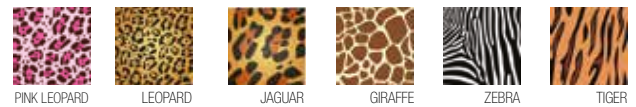
## PATTERNS



## ART



## ANIMALS



## CAMO



This is the ultimate in personalisation; as well as a huge range of colours, you can also choose from patterns and designs to make Twizy truly your own. With the new website configurator ([www.renault.co.uk/dyot](http://www.renault.co.uk/dyot)), you will be able to see exactly what your Twizy will look like before ordering.

And it doesn't end there. Lots of businesses are making the most of Twizy's ability to stand out and be noticed. The 'Do Your Own Thing' option within Design Your Own Twizy allows them to make sure their vehicle reflects their business as fully as possible; wraps can include business names and images so the possibilities are limited only by imagination.

## BODY WRAP OPTIONS



**OPTION 1** Door Only



**OPTION 2** Door and Frame



**OPTION 3** Door, Frame Rear and Front



**OPTION 4** Full Wrap with your own design

## TWIZY COMFORT



No room for jealousy aboard the Twizy: two people, one set of welcoming and adaptable comforts. Some like it fully open, others have a little cocoon in mind. This is why Twizy offers optional scissor doors and covers dividing driver and passenger. For a flood of natural light and an unrestricted panoramic view, the clear sky roof is an optional extra, too. Also available is a highly practical accessory: the hands free Bluetooth® kit lets you stay connected. Twizy, a truly outstanding re-definition of openness.

## TWIZY STORAGE



Make your move and live it up with Twizy's 40 litres of stowage. Twin glove boxes on the dashboard hold much more than gloves: like drinks cans, sunglasses, and the rest. Storage nets safely hold small items. And for the weekly shop, fix a 50-litre bag to the passenger seat with secure fasteners.



## TWIZY TECHNOLOGY



Charging the batteries, couldn't be simpler. Open the front flap, pull out the cable, and plug into any 230V socket. After about three and a half hours, you're good for a real-world range of 50 miles, depending on driving conditions, your driving style and the landscape. Enough to cope with anything, especially since the automatic gearbox helps electric economy. As with the entire Z.E. range, on the dashboard you will see remaining battery life information, so you'll always know where you stand.

## TWIZY SAFETY



Twizy is gifted when it comes to looking after you. Its Renaultsport-developed tubular frame protects you from impacts, and four disc brakes mean true active safety. Combined with an amazing turning circle, Twizy is not only a fun vehicle to drive but a really responsive one too. For passive safety, four-point seatbelts and a driver's airbag have never before been seen on a vehicle that's so agile and easy to handle.

# ACCESSORIES



Twizy windows - benefit from total protection of the vehicle's cabin in poor weather thanks to an ingenious, high-quality accessory. Twizy windows are fast and easy to fit at home making Twizy even more versatile than ever. Parrot MK9100 Bluetooth kit - a unique Bluetooth hands-free kit, combining the latest in communication technology with a range of music functions. These include wireless remote control and colour display, voice synthesiser and voice recognition requiring no pre-programming, and MP3 iPod connectivity. Add some colors to the wheels to personalize your vehicle! 13 inch alloy wheels in Flame Orange, Urban Blue or Gloss Black Diamond-finish.

INDIVIDUAL ACCESSORIES†	TOTAL RETAIL PRICE
<b>Sport and Design</b>	
• Alloy wheels (Flame Orange, Urban Blue, Gloss Black)	£375.00
<b>Protection and Comfort</b>	
• Anti lift alarm	£320.00
• Child booster seat	£55.00
• Driver and passenger blanket	£100.00
• Front mudflaps	£65.00
• Leisure Bag	£85.00
• Protective vehicle cover	£150.00
• Rubber bumper strip front and rear	£100.00
• Rubber mats	£45.00
• Rear Body Coloured Parking Sensors	£150.00
• Steering wheel lock	£70.00
• Storage nets	£75.00
• Twizy windows	£295.00
• ZE Tax disc holder	£24.50
<b>Technology</b>	
• Parrot Bluetooth kit with full audio and speakers	£290.00
• Sat Nav Garmin Pack NUVI 2240	£120.00

† Accessories pricing includes fitting

# STANDARD EQUIPMENT AND OPTIONS

	URBAN	TECHNIC	CARGO
<b>SAFETY AND SECURITY</b>			
Airbags - driver	●	●	●
Anti lift alarm	○/A	○/A	○/A
Disc brakes - front and rear	●	●	●
Electronic engine immobiliser	●	●	●
Handbrake lock	●	●	●
Lockable steering column	●	●	●
Seatbelts - 3-point rear seatbelt	●	●	-
Seatbelts - 4-point front seatbelt	●	●	●
Seats - front seat with anti-submarining	●	●	●
<b>COMFORT AND DRIVING</b>			
Automatic transmission (reduction gear)	●	●	●
Blanket - driver and passenger	A	A	A
Doors - scissor doors with clear base and open and close assisted movement	○	○	○
Headrest - built-in rear headrest	●	●	-
Mudflaps - front	A	A	A
Seats - adjustable front seat with built-in headrest	●	●	●
Wind deflector - front lateral	●	●	●
Rear parking sensors	A	A	A
<b>EXTERIOR</b>			
Alloy wheels - 13" 'Diamond' Flame Orange	○/A	-	○/A
Alloy wheels - 13" 'Diamond' Gloss Black	○/A	●	○/A
Alloy wheels - 13" 'Diamond' Ivy Green	○/A	-	○/A
Alloy wheels - 13" 'Diamond' Urban Blue	○/A	-	○/A
Clear sky roof (UV filter)	○	○	-
Grey Snowflake wheel trims - 13"	●	-	●
White Snowflake wheel trims - 13"	-	-	-
Heated windscreen - quick demist	●	●	●
Metallic paint	○	●	○
Renault logos - front and rear - Chrome Blue	●	●	●
<b>STYLE YOUR TWIZY</b>			
Technic wrap for roof, glovebox, scissor doors <sup>(1)</sup> and wheel hubcaps	-	●	-
<b>INTERIOR</b>			
Dark Grey upholstery	●	-	●
Technic upholstery	-	●	-
Floor mats - driver and passenger	○/A	●	○/A
<b>COMMUNICATION</b>			
Bluetooth kit with full audio and speakers	○/A	○/A	○/A
<b>BUILT-IN STORAGE</b>			
Behind rear seat storage - lockable 31 litres	●	●	-
Storage compartment - lockable 180 access from rear	-	-	●
Dashboard compartment - left side 3.5 litres	●	●	●
Dashboard compartment - right side - lockable 5 litres	●	●	●
Rucksack attaching to rear seat, 50 litres	A	A	-
Standard socket - accessory 12V - 65W standard socket in the left glovebox	●	●	●
<b>SPECIFIC Z.E. EQUIPMENT</b>			
Battery econometer	●	●	●
Battery gauge (%)	●	●	●
Clock - digital	●	●	●
Drive and speed display	●	●	●
Integrated 3m cable for 3-pin domestic socket	●	●	●
Range indicator with eco score	●	●	●
Regenerative braking	●	●	●

● = Standard (therefore no cost) ○ = Optional - = Not available A = Accessories ○/A = Available as an option for factory orders and available as an accessory for built vehicles (1) Wrap on scissor doors only when selected as an option



# TWIZY PRICING

	kW(HP)	CO <sub>2</sub> g / km	RANGE* (MILES)	BENEFIT IN KIND	INS GROUP 1-50	BASIC PRICE (£)	VAT 20% (£)	TOTAL RETAIL PRICE (£)	MANUFACTURER'S "ON THE ROAD" R.R.P. <sup>2</sup>
<b>Urban</b>	13 (17)	0	62	0%	10	5,491.67	1,098.33	<b>6,590.00</b>	<b>£6,895.00</b>
<b>Technic</b>	13 (17)	0	62	0%	11	6,075.00	1,215.00	<b>7,290.00</b>	<b>£7,595.00</b>
<b>Cargo</b>	13 (17)	0	62	0%	11	6,241.67	1,248.33	<b>7,490.00</b>	<b>£7,795.00</b>

Combined Fuel Consumption (mpg): not applicable on electric vehicles <sup>1</sup> **Manufacturer's "On The Road" Recommended Retail Price** Includes delivery to the dealer premises, number plates, a one-litre bottle of oil for all cars, 12 months government road fund licence (depending on CO<sub>2</sub> emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included.

## BATTERY HIRE

Monthly battery rental pricing, including VAT and assistance for all breakdowns:

ANNUAL MILEAGE	4,500	6,000	7,500	9,000	10,500
36M + contract <sup>^</sup>	£45	£45	£45	£45	£45
24M contract	£50	£50	£50	£50	£52
12M contract	£55	£59	£63	£67	£74

<sup>^</sup> The mileage bandings above represent the most commonly requested distances. If you drive further than this, we will have a banding to suit you, so please ask your Renault dealer for more details.

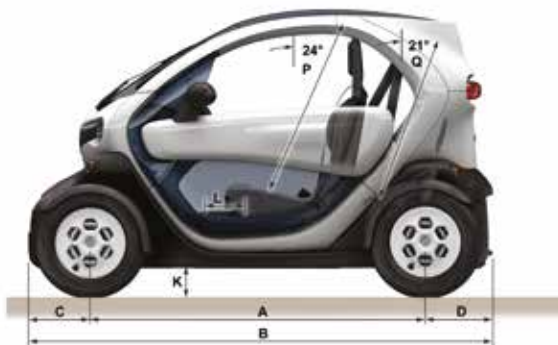
## OPTION PRICING

OPTIONS	Urban	Technic	Cargo	TOTAL RETAIL PRICE
<b>INTERIOR</b>				
Floor mats - Driver and passenger	○	●	●	<b>£45.00</b>
<b>EXTERIOR</b>				
Metallic paint	○	●	●	<b>£195.00</b>
Clear sky roof (UV Filter)	○	○	-	<b>£195.00</b>
Alloy wheels (Flame Orange, Urban Blue, Gloss Black)	○	●*	●*	<b>£300.00</b>
Mirror covers (Flame Orange, Urban Blue, Gloss Black, White)	○	●*	●*	<b>£50.00</b>
<b>COMFORT AND DRIVING</b>				
Doors - scissor doors with clear base and open and close assisted movement	○	○	○	<b>£545.00</b>
<b>SAFETY AND SECURITY</b>				
Anti lift alarm	○	○	○	<b>£320.00</b>
<b>COMMUNICATION</b>				
Parrot Bluetooth handsfree system	○	○	○	<b>£290.00</b>
<b>DESIGN YOUR OWN TWIZY: WRAPS IN A WIDE RANGE OF COLOURS AND PATTERNS</b>				
Option 1: Doors only	○	○	○	<b>£250.00</b>
Option 2: Doors and body side frames	○	○	○	<b>£395.00</b>
Option 3: Entire vehicle	○	○	○	<b>£795.00</b>
Option 4: Do Your Own Thing	○	○	○	<b>POA</b>

● = Standard (therefore no cost) ○ = Optional - = Not available \*Black gloss alloy standard on Technic, other colours not available on this version



# DIMENSIONS



## BOOT VOLUME (litres)

Boot volume	31
Left storage	3.5
Right storage	5

## DIMENSIONED DRAWING (mm)

A	Wheelbase	1,686
B	Overall length	2,338
C	Front overhang	313
D	Rear overhang	339
E	Front track	1,094
F	Rear track	1,080
G	Overall width including front mudflaps	1,237
	Overall width including rear mudflaps	1,232
	Overall width including exterior mirrors / including doors	1,381 / 1,396
H	Unladen height	1,454
H1	Unladen height with doors open min / max	1,818 / 1,980
K	Ground clearance (laden)	120
L	Front seat regulation	200
P	Distance between H-point and top of roof	908
Q	Distance between H-point and top of roof	843

# TECHNICAL SPECIFICATIONS

## ENGINE

Engine	MB L7e
Model version	M75
Engine number	3CG
Type approval	ACVYB0

## DRIVETRAIN

Motor and drivetrain features	3CG - electric asynchronous (induction)
Maximum power	13 kW - 17 hp
Maximum torque	57 Nm
Engine speed at max. torque	From 0 to 2100 rpm
Propulsion type	Electric
Drag co-efficient (SCx/Cd)	0.64

## ACCELERATION PERFORMANCE

Energy recovery device	Yes
AC maximum power	6KW
Remaining autonomy indicator	Yes
Description	Gauge on the dashboard

## Alerts

Sound when 1/8 energy remains  
Sound when 1/16 energy remains  
(+ when the battery energy reaches 5%  
the engine power limits to 15KW)

Economy mode assistance	Yes
Max speed (mph/kph)	50 / 80
50 m standing start (seconds)	6.6
0-45kph (seconds)	6.1
30-60kph (seconds)	8.1

## RANGE

Range ECE -15 UTAC* (miles)	62
Temperate (mild weather, miles)	50
Winter (cold weather, miles)	31

## WEIGHT (kg)

Kerb weight	474 (375)
Kerb weight on the front	206
Kerb weight on the rear	268
Gross Train Weight (G.T.W.)	690
Max payload	115

## TOWING

Towing	Cannot be towed
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## AXLES

Front axle type	Pseudo MacPherson - combination coil springs, suspension, bump stop
Rear axle type	Pseudo MacPherson - combination coil springs, suspension, bump stop
Ø stabilising bars front / rear (mm)	Front and rear : 23 mm

## GEARBOX

Gearbox type	Automatic
Type	Gear reduction
Reduction ratio	1:9.23
Number of forward gears	1

## WARRANTY

Vehicle	4 years /100,000 miles - first 3 years unlimited
Drivetrain	4 years /100,000 miles - first 3 years unlimited
Battery	Through battery hire agreement

## MAINTENANCE

Vehicle normal maintenance periodicity (control and maintenance) - specify the concerned parts	Yearly
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## STEERING

Type	Direct rack
Turning circle between kerbs (m)	6.8
Number of turns of steering wheel	2.8

## BRAKING

ABS	No
Brake circuit	Simple circuit
Front: solid discs (DP), vented discs (DV) Ø (mm)	DP 214mm
Rear: solid discs (DP), vented discs (DV) Ø (mm)	DP 204mm

## TYRES

Wheel size	13" wheel covers or alloy wheels
Front tyres	125 x 80 R13
Rear tyres	145 x 80 R13

## BATTERY

Battery type	Lithium ion
Battery weight	100kg
Capacity (kWh)	6.1 kWh
From 0 to 100%	3.5 hours
Slow charge (A)	10 amps
Standard charge plug type	3 pin plug

## HOW IT MAKES SENSE

# BATTERY HIRE

IT'S SIMPLE AND UNIQUE TO RENAULT: YOU BUY THE VEHICLE AND HIRE THE BATTERY. THAT MAKES YOUR Z.E. MORE AFFORDABLE AND GIVES RENAULT THE CHANCE TO OFFER YOU HIGH LEVELS OF REASSURANCE AND COMPLETE PEACE OF MIND.



No worries – complete 24/7 roadside assistance, even if you run out of charge.



Battery performance is guaranteed to at least 75% of its original charge capacity. If not, we'll repair or replace it.



You only pay for what you need – you tell us how many miles you'll do and how long you'd like to keep your Z.E.; we personalise your battery hire monthly payment to your own individual requirements.



You enjoy your Z.E. while we keep its heart healthy. It's that easy.

## THE RENAULT Z.E. NETWORK COMMITMENT.

WE'VE GOT NOTHING TO HIDE.

**THAT'S WHY YOU'RE WELCOME TO EXPLORE THE RENAULT ELECTRIC VEHICLE RANGE AND TEST DRIVE THE RENAULT Z.E. TECHNOLOGY UNDER REAL CONDITIONS. JUST AS A REMINDER:**

### THE RENAULT Z.E. NETWORK COMMITS:

- To allow you to explore the electric vehicle and RENAULT Z.E. technology under real conditions: test drives, charging modes and range management
- To offer you a range of specially adapted services:
  - Hire of a battery that always works, no matter what your usage is
  - Complete 24/7 breakdown assistance
  - My Z.E. Connect Services
- When installing a charging station at home, we will put you in touch with an approved Z.E. Expert

### WE GUARANTEE YOU:

- Warranty
  - The vehicle: 3 years/100,000 miles
  - The electric powertrain: 5 years/100,000 miles (except Twizy: 3 years/unlimited mileage)
- We certify that any work will be carried out by technicians trained in the Renault Z.E. range
- Entrust the disposal of batteries to a network of authorised professionals







## FOUR YEARS WARRANTY & RENAULT ASSISTANCE

### WITH 4 YEARS WARRANTY AND RENAULT ASSISTANCE AS STANDARD

#### 4 YEARS RENAULT Z.E. WARRANTY

Your vehicle is covered by a warranty package for up to 4 years/100,000 miles (whichever comes first). The first 2 years are unlimited mileage, followed by a further 2 years up to 100,000 miles. The electric powertrain also has a warranty of up to 4 years/100,000 miles (first 3 years unlimited mileage). Your dealer is able to repair or replace, without charge, parts that are found to have a material or assembly defect that is recognised by Renault. The paintwork warranty runs for a period of 2 years and the anti-corrosion warranty for a period of 6 years.

#### 4 YEARS RENAULT Z.E. ASSISTANCE

Should you need it, we'll provide emergency roadside repairs or tow you to the nearest Renault Z.E. dealer. This service is available 24 hours a day, every day of the year. Renault Assistance Cover provided from months 0 to 48 includes, assistance at the roadside and home, national recovery, onward travel with European cover from months 0 to 36 only. Cover includes mechanical or electrical defects covered by the warranty.

For Z.E. vehicles with a Battery Hire Contract the Renault Assistance cover is linked to the period of the Battery Hire Contract with RCI Financial Services Ltd.



#### FINANCE OPTIONS

There are a wide variety of ways in which the purchase of a new vehicle can be financed. Renault Finance offers all of them, so whether you're a fleet buyer or private buyer, Renault Finance is ideally placed to tell you which plan or combination of plans best suits your needs and circumstances.

4+ The 2015 4+ package applicable to new vehicles when ordered from a UK Renault Approved Dealer from 1 January 2015. All vehicles provided with 4 years' warranty and Renault Assistance as standard. For full Renault Warranty Terms and Conditions visit [www.renault.co.uk/warranty](http://www.renault.co.uk/warranty). For Renault Assistance Terms and Conditions visit [www.renault.co.uk/assistance](http://www.renault.co.uk/assistance). Finance provided by RCI Financial Services Ltd, P.O. Box 149, Watford, WD17 1FJ. Guarantees and indemnities may be required. You must be at least 18 and a UK resident (excludes Isle of Man and Channel Islands) to apply. Subject to status, terms and conditions apply.

#### RENAULT INSURANCE

A car as well designed as your Renault deserves an insurance policy to match. Renault Insurance has been specifically created to provide superb protection for you and your car. In addition to a very competitive premium, Renault Insurance also includes: Renault Genuine parts fitted in Renault Accident Repair Centres, protecting your 12 year anti-corrosion warranty; repairs guaranteed for 3 years; a courtesy car for the duration of any repairs - subject to availability when you use an approved repairer; payment by instalments - subject to status.

Lines open 8am – 8pm weekdays, 9am – 5pm Saturdays and 10am – 3pm Sundays. Calls may be recorded. All quotes are based on individual circumstance and subject to insurers underwriting criteria. Renault Insurance is arranged and administered by iGO4 Partners Limited which is authorised and regulated by the Financial Conduct Authority. Financial Services Registration Number 490061. Registered Office: Sundance House, Staniland Way, Werrington, Peterborough, PE4 6JT. Registered in England & Wales No. 6710272.

**Renault Car Insurance:**  
**0845 603 8256**  
**[www.renaultinsurance.co.uk](http://www.renaultinsurance.co.uk)**

#### CUSTOMER RELATIONS

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on **0344 3350000** (Mon-Fri 9.00am to 5.30pm, except Weds 10.00am to 5.30pm, Closed on Bank Holidays). You can also visit our website [www.renault.co.uk](http://www.renault.co.uk) or write to us at: Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.



(Enter Renault's world at [www.renault.co.uk](http://www.renault.co.uk))

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